

What it costs

Precept Share pay monthly plans.

(not available in store)

	Precept Share 200		Precept Share 400		Precept Share 1200	
Monthly line rental for first handset	Inc VAT	Exc VAT	Inc VAT	Exc VAT	Inc VAT	Exc VAT
Prices before 9th May 2012	£25.54	£21.28	£35.75	£29.79	£81.71	£68.09
Prices from 9th May 2012	£26.47	£22.06	£37.06	£30.88	£84.72	£70.60
Inclusive minutes (each month)						
Local and national calls and calls to other T-Mobile (UK) customers at any time		200		400		1200
Monthly line rental per additional phone	£15	£12.77	£15	£12.77	£15	£12.77
Maximum number of users		3		6		20
Rollover		Yes		Yes		Yes
Itemised bills		Free		Free		Free

Call charges (per minute) for voice, fax and data calls

At all times

Local and national calls	5p	4.3p	5p	4.3p	5p	4.3p
Calls to other T-Mobile (UK) customers	10p	8.5p	10p	8.5p	10p	8.5p
Calls to other UK mobile operators' customers	30p	25.5p	30p	25.5p	30p	25.5p
Voicemail message retrieval		Free		Free		Free

Text message charges (per message)

To other T-Mobile (UK) customers	10p	8.5p	10p	8.5p	10p	8.5p
To other UK mobile operators' customers	10p	8.5p	10p	8.5p	10p	8.5p
To non-UK mobile operators' customers	20p	17p	20p	17p	20p	17p

WAP and Email charges

Mobile Email from T-Mobile via Text Messaging (per sent/received message) ¹	10p	8.5p	10p	8.5p	10p	8.5p
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There is an extra monthly charge of £3 with any payment method other than direct debit (except for registered business customers). This information applies to all above pay monthly plans. Prices correct as at May 2012.

- 1 Includes error, confirmation, notification messages and commands. We will try to deliver messages for up to 72 hours. You'll be charged only once for any message we try to deliver to you.

"Please go to the "help & Support" section of our website, t-mobile.co.uk, for details around "non-standard" service charging. This includes charges for numbers starting with 05, 070, 08 (including 0870), 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge unless otherwise stated. Remember that calls to these numbers are not included in your monthly allowance.

- 2 The prices shown above include VAT at 20%.

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Points to note.

- Your **inclusive minutes allowance** (shown on your bill as 'inclusive time' or 'allowance') is the number of inclusive minutes included in your monthly plan. Your allowance includes voice, fax and data calls (but excludes calls to the T-Mobile WAP service and calls made whilst abroad). Numbers prefixed with 08 are not included in your allowance.
- If a pay monthly plan has **rollover**, unused inclusive minutes from one monthly billing period are 'rolled over' for use during the next monthly billing period, up to the amount of inclusive minutes in your monthly allowance. Unused inclusive minutes are not refundable. Any inclusive minutes we may allow you are limited to the specific circumstances in which it was given. You cannot add it to any allowances you may already have from previous promotions.
- If you **move between any of these plans with rollover**, you can carry forward any unused allowance from your previous plan to your next plan except when moving to or from any plan with a shared allowance e.g. Precept Share.
- If your **inclusive minute allowance runs out during a call**, we will charge you for the remainder of that call.
- The allowance you have used is worked out when we print your bill. You can **get an estimate of the amount you have used** by calling the T-Mobile account enquiry service (dial 150) (not available on Precept Max). The estimate includes the inclusive minutes you have used up to the time of your enquiry in the current billing period. If there is a difference between the enquiry service estimates and the amounts shown on the bill, the latter takes precedence.
- As a T-Mobile UK customer on a pay monthly plan, **you will receive a regular bill**. All monthly charges and inclusive minute allowances you receive will be proportionate to part months used, except where this would conflict with our agreement with you.
- **Per second charging** applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device. The call is billed at the rate applicable at the start of the call. However, if the call exceeds two hours in length and crosses into a different part of the day (for example, from 'daytime' to 'evening'), the remainder of the call will be charged at the new rate.
- On the bill, the **charge for each call** is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure. All chargeable calls will be subject to a minimum charge per call of 2p unless otherwise stated.
- **Free voicemail retrieval** applies to the retrieval of messages when using the T-Mobile service in the UK.
- The **WAP access charges** in this booklet apply only for use of the T-Mobile WAP service using circuit switched data (CSD).
- Calls between two T-Mobile phones on the same billing account and enabled with **Partners** will be charged at half the usual rates.
- Diverted calls are charged at the local or national fax/data call rate or, if appropriate, the relevant mobile or special number rate for fax/data calls. Diverted calls are not included in any inclusive time you may have.
- International option, fax messaging, voicemail extra and priority line are inclusive on Precept plans.
- Additional charges may apply whilst using your T-Mobile phone abroad.
- Additional charges (e.g. international call charges, premium rates etc) can be found on www.t-mobile.co.uk/whatitcosts or our 'Non standard charges' leaflet.
- T-Mobile reserves the **right to vary or withdraw** any individual or additional service with 30 days notice.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.



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