

PAY MONTHLY ADD-ONS – STANDARD 12 & 24 MONTH PLANS

50 photo messages add-on £6 per month

To choose the 50 photo messages add-on, text PHOTO 50 to 441 or visit your online account at MyEE. The first bill will include a pro-rated charge depending on when you added the add-on to your account during the month. The cost will then be added to your bill every month until you ask us to remove it. We'll send you a text to let you know when your add-on is ready to use. You can remove your add-on by visiting your online account at MyEE or texting STOP PHOTO 50 to 441. Once we receive notification that you wish to stop this add-on, you'll be notified by text that the service has stopped and standard charges will apply. The last monthly charge for the add-on will be pro-rated on your next bill. You'll get 50 photo messages each month to send to UK mobiles. If you don't use all 50 photo messages in any month, they will not be rolled over to the next month and you'll lose them.

100 UK to EU calling abroad minutes add-on £6 per month

To choose the 100 UK to EU calling abroad minutes add-on, text CALL ABROAD 100 to 441 or visit your online account at MyEE. The first bill will include a pro-rated charge depending on when you added the add-on to your account during the month. The cost will be added to your bill every month until you ask us to remove it. We'll send you a text to let you know when your add-on is ready to use. You can remove your add-on by visiting your online account at MyEE or texting STOP CALL ABROAD 100 to 441. Once we receive notification that you wish to stop this add-on, you'll be notified by text that the service has stopped and standard charges will apply. The last monthly charge for the add-on will be pro-rated on your next bill. You'll get 100 minutes each month to call mobiles and landlines in Europe from your EE phone in the UK. Calls to premium rate numbers and other non-geographic numbers (which can vary over time) aren't included. If you don't use all 100 UK to EU calling abroad minutes in any month, they will not be rolled over to the next month and you'll lose them. Your minutes are from the UK to mobiles and landlines in Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy, Liechtenstein, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, San Marino, Slovak Republic, Spain, Sweden, Switzerland, Vatican, Guernsey, Ireland, Isle of Man and Jersey. We can change any of the included countries from the add-on upon reasonable notice.

50 UK to anywhere calling abroad minutes add-on £6 per month

To choose the 50 UK to anywhere calling abroad minutes add-on, text CALL ABROAD 50 to 441 or visit your online account at MyEE. The first bill will include a pro-rated charge depending on when you added the add-on to your account during the month. The cost will be added to your bill every month until you ask us to remove it. We'll send you a text to let you know when your add-on is ready to use. You can remove your add-on by visiting your online account at MyEE or texting STOP CALL ABROAD 50 to 441. Once we receive notification that you wish to stop this add-on, you'll be notified by text that the service has stopped and standard charges will apply. The last monthly charge for the add-on will be pro-rated on your next bill. You'll get 50 minutes each month to call mobiles and landlines anywhere in the world (excluding ships, ferries, planes and satellites) from your EE phone in the UK. Calls to premium rate numbers and other non-geographic numbers (which can vary over time) aren't included. If you don't use all 50 UK to anywhere calling abroad minutes in any month, they will not be rolled over to the next month and you'll lose them. We can change any of the included countries from the add-on upon reasonable notice.

100 EU to UK roaming minutes add-on £6 per month

To choose the 100 EU to UK roaming minutes add-on, text ROAM MINS 100 to 441 or visit your online account at MyEE. The first bill will include a pro-rated charge depending on when you added the add-on to your account during the month. The cost will be added to your bill every month until you ask us to remove it. We'll send you a text to let you know when your add-on is ready to use. You can remove your add-on by visiting your online account at MyEE or texting STOP ROAM MINS 100 to 441. Once we receive notification that you wish to stop this add-on, you'll be notified by text that the service has stopped and standard charges will apply. The last monthly charge for the add-on will be pro-rated on your next bill. You'll get 100 minutes to make and receive calls from the EU to UK mobiles and landlines in the UK starting with 01, 02 or 03 (excluding Jersey, Guernsey and Isle of Man). Calls to premium rate numbers and other non-geographic numbers (which can vary over time) aren't included. If you don't use all 100 EU to UK roaming minutes in any month, they will not be rolled over to the next month and you'll lose them. Your minutes are to the UK from Ireland, Isle of Man, Jersey, Guernsey, Iceland, Canary Islands, French Guiana, Gibraltar, Guadeloupe, Liechtenstein, Martinique, Norway, Reunion, San Marino, Vatican City, France, Austria, Azores (Portugal), Balearic Islands (Spain), Belgium, Bulgaria, Cyprus (excluding North Cyprus), Czech Republic, Denmark, Estonia, Finland, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Madeira (Portugal), Malta, Monaco, Netherlands, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden. We can change any of the included countries from the add-on upon reasonable notice.

60 anywhere to UK roaming minutes add-on £6 per month

To choose the 60 anywhere to UK roaming minutes add-on, text ROAM MINS 60 to 441 or visit your online account at MyEE. The first bill will include a pro-rated charge depending on when you added the add-on to your account during the month. The cost will be added to your bill every month until you ask us to remove it. We'll send you a text to let you know when your add-on is ready to use. You can remove your add-on by visiting your online account at MyEE or texting STOP ROAM MINS 60 to 441. Once we receive notification that you wish to stop this add-on, you'll be notified by text that the service has stopped and standard charges will apply. The last monthly charge for the add-on will be pro-rated on your next bill. You'll get 60 minutes to make and receive calls from anywhere in the world (excluding ships, ferries, planes and satellites) to UK mobiles and landlines in the UK starting with 01, 02 or 03 (excluding Jersey, Guernsey and Isle of Man). Calls to premium rate numbers and other non-geographic numbers (which can vary over time) aren't included. If you don't use all 60 anywhere to UK roaming minutes in any month, they will not be rolled over to the next month and you'll lose them. We can change any of the included countries from the add-on upon reasonable notice.

UK data add-ons

If your monthly data allowance runs out, you can choose to buy one of our data add-ons. If you try to use mobile internet once your monthly data allowance has run out, we'll direct you to our data add-ons page on your phone. A data add-on gives you additional data to use for UK mobile internet until your next bill date (at which point your monthly data allowance starts again). You'll be charged the full cost of the data add-on no matter when you buy it and when your bill date occurs. If you don't use all the data before your bill date, it won't roll over to the next month and you'll lose it. You won't be entitled to any pro-rated refund of unused data.

Calling abroad add-on

To choose the calling abroad add-on, text CALL ABROAD to 441 or visit your online account at MyEE. The add-on will be added to your account until you ask us to remove it. We'll send

you a text to let you know when your add-on is ready to use. You can remove your add-on by visiting your online account at MyEE or text STOP CALL ABROAD to 441. You'll get cheaper rates to call and text mobiles and landlines in 60 countries around the world from your EE phone in the UK. Calls to premium rate numbers and other non-geographic numbers (which can vary over time) aren't included. The cheaper calls and texts are from your EE phone in the UK to mobiles and landlines in the list of countries and at the rates which can be found at ee.co.uk/callingabroad. We can remove this offer or change the countries and cost of calling the countries at any time, but we'll give you notice by text before we do this.

Roaming data add-ons

To use mobile internet on your phone when you're roaming abroad, you'll need to buy one of our roaming data add-ons. When you try and use mobile internet either through your phone browser or via an app in your destination country you'll be offered a choice of roaming data add-ons relevant to the country you are in. You'll need a compatible phone.

All roaming data add-ons last for 30 days from when you buy it or until you have used up your data allowance, whichever comes first in time. For a pay monthly customer the cost of the roaming data add-on will be added to your monthly bill. Remember, we count the 30 day period based on UK time. Once your roaming data add-on runs out, you'll have to buy another one to carry on using the mobile internet on your phone whilst roaming. You can use the roaming data add-on in any of the countries in the relevant zone for the period of time that the add-on is valid. Remember, if you go outside any of the countries in the zone to which your roaming data add-on applies, you won't be able to use the mobile internet data and you'll be prompted to buy a different roaming data add-on relevant to your new country and zone.

Remember, you can use mobile internet on your phone for peer to peer file sharing when you're roaming but your speed will be slower than usual as we monitor our network to protect it for all customers. Please see the network management policies on our website for more information. The country you're in may not have a compatible 4G network so you will have to use 3G (or whichever local network speed applies.)

You can opt out of the roaming data add-ons by calling +44 7953 966250. Without one of our data add-ons, data will be charged in accordance with our non-standard charges price guide. Please see ee.co.uk/priceguides.

Our Roaming Zones

EE Europe Roaming Zone countries are: Austria, Azores, Belgium, Bulgaria, Cyprus, Czech Republic, Canary Islands, Denmark, Estonia, Finland, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland and the Vatican.

EE Roaming Zone A countries are: Armenia, Australia, China, Columbia Croatia, Ecuador, India, Israel, Macedonia, Martinique, Mexico, Peru, Russia and Turkey, USA.

EE Roaming Zone B countries are: Antigua and Barbuda, Bahamas, Barbados, Botswana, Canada, Ivory Coast, Dominican Republic, Egypt, Indonesia, Jamaica, Malaysia, Montserrat,

Morocco, New Zealand, Nigeria, Saudi Arabia, Senegal, Seychelles, Singapore, South Africa, South Korea, Sri Lanka, Serbia, Tanzania, Uganda, Ukraine and Zambia.

EE Roaming Zone C countries are: Anguilla, Bermuda, Brunei Darussalam, Cape Verde, Cayman Island, Chile, Congo, Dominica, El Salvador, Gabon, Grenada, Guyana, Honduras, Hong Kong, Kenya, Lesotho, Namibia, Nicaragua, Pakistan, St Lucia, Taiwan, Thailand, Trinidad & Tobago, Tunisia, Turks & Caicos Islands, United Arab Emirates and Venezuela.

EE Roaming Zone D countries are: Afghanistan, Albania, Algeria, Andorra, Angola, Argentina, Azerbaijan, Bahrain, Bangladesh, Belarus, Bolivia, Bosnia and Herzegovina, Brazil, Cambodia, Cameroon, Cuba, Faroe Islands, Fiji, Gambia, Georgia, Ghana, Greenland, Iraq, Japan, Jordan, Kazakhstan, Kuwait, Lao, Lebanon, Macau, Madagascar, Maldives, Air and Maritime, Mauritius, Mongolia, Mozambique, Nepal, Oman, Panama, Paraguay, Philippines, Qatar, Rwanda, Sudan, Tajikistan, Uruguay, Uzbekistan, Vietnam and Zimbabwe.