Section 1: Traffic management in relation to your broadband product (not including during busy times and places to manage network congestion see Section 2)			
Name of broadband product: "Off-net" EE broadband plans with unlimited usage allowance			
Use and availability of services, content, application and protocols on this product			
Are any services, content, applications or protocols always blocked on this product?*			Yes
If so what?	The only restriction we've put in place is an email setting that helps protect our customers against unsolicited emails, also known as spam. (For the techies amongst you we stop connections to non-EE SMTP servers on port 25, and block NetBIOS)		
Are any services, content, applications or protocols always prioritised?			Yes
If so what?	In order to maintain the quality of the connection for certain time-sensitive types of traffic we are prioritising them on our network. This is the case for VoIP calls, online gaming, and certain network services		
Are any managed services delivered on this product?			No
Data caps and download limits			
What are the download/upload limits or data usage caps on this product?			EE Broadband is an unlimited service with no data usage limit
Is traffic management used to manage compliance with data caps and download limits?			No
Is traffic management used in relation to heavy users?			No
Section 2: Traffic management to optimise network utilisation **(what happens during busy times and places in addition to traffic management as described in section 1)**			
Is traffic management used during peak hours?			Yes
When are typical peak hours?	Weekdays: 4.30pm – 1am		Weekends: 1.30pm – 1am
What type of traffic is managed during these periods?			
Traffic Type	*Blocked*	*Slowed down*	*Prioritised*
Peer to Peer (P2P)		X	
Newsgroups		X	
Browsing/email			
VOIP (Voice over IP)			X
Gaming			X
Audio streaming		X	
Video streaming		X	
Music downloads		X	
Video downloads		X	
Instant messaging			
Software updates			
Is traffic management used to manage congestion in particular locations?			No

***** EE is also required by law to block certain services, content applications and protocols, as informed by the InternetWatch Foundation