

Standard 12 and 24 month plans

You'll have to promise to stay with us for 12 or 24 months and pass our standard credit check. All services are for use in the UK only, unless specified otherwise.

Your monthly payment is for using mobile internet on your phone (including your WiFi allowance) for checking voicemail and unlimited minutes and texts to customers of UK mobile networks and UK landlines starting with 01, 02 & 03. Your inclusive minutes and texts do not include 01, 02 & 03 landline numbers in Jersey, Guernsey and the Isle of Man and numbers starting with 08.

These plans are for normal person to person use from your phone and are subject to your acceptance of our standard terms and conditions for pay monthly services. We monitor use in accordance with those terms. The terms state that you can't use these plans to sell access to our network to anyone else. They are also not to be used for anything unlawful or to send nuisance communications. At the moment, we'll decide that you're breaking these terms if you text and call more than 300 different numbers in a month. Remember, we're free to decide that other types of use may also be breaking this term. If you do break this term, we'll contact you and ask you to stop and if you don't then we may disconnect your SIM card from our network.

There are five different mobile internet options on either a 12 or 24 month plan: 500MB, 1GB, 3GB, 5GB and 8GB. You'll need 3G or 4G coverage to use mobile internet on your phone and a compatible device. You can only use mobile internet on our 4G network if you're within a 4G enabled area and in range of a 4G base station. You'll also need a 4G SIM and a 4G phone provided by us. 4G is currently only available in select cities in the UK. Your 4G phone may not be compatible with any 4G network outside the UK. You can check your 3G and 4G coverage at ee.co.uk/coveragechecker.

Each mobile internet option gives you a data allowance to use each month. We'll let you know by text message when your data is running low (80% of your allowance is used up) and when it has run out. You can use mobile internet on your phone to make internet phone calls ('VoIP') or to use your phone as a modem ('tethering'). Remember, you can use mobile internet on your phone for peer to peer file sharing but your speed will be slower than usual as we monitor our network to protect it for all customers. Please see the network management policies on our website for more information. We won't charge you any more if you reach your monthly data allowance, but you won't be able to use mobile internet. To continue to use mobile internet after you've used up your current month's data allowance, you'll need to buy one of our data add-ons which will allow you to use mobile internet until your next bill date.

Included in your plan is access to our preferred WiFi partner's network; presently this is the BT Wi-fi network. The BT Wi-fi terms, including those about acceptable use, will also apply to you. You can see these at <http://www.btwifi.co.uk/terms-and-conditions/index.jsp>. As we're not the provider of the WiFi service, we're not responsible for whether there is WiFi available where you want it, or for the quality of that service. We might swap your WiFi service to another preferred partner in future, provided that you get a similar experience. There is a 3GB a month fair use policy. If you go over 3GB, we may monitor your usage and suspend your usage or withdraw the offer from your account.

Calls to numbers starting with 08, 070, 09 and 118 are not included in your inclusive allowance of minutes. Calls to 08 numbers costs up to 40p/min, calls to 070 numbers cost up

to £1/min and 09 numbers cost up to £3/min. For further information see ee.co.uk/priceguides.