

Try 4GEE for Free Offer (Mobile Wi-Fi)

Terms and Conditions

Offer for current 24 month 4GEE mobile broadband device plans on EE. Excludes tablets. Offer ends 30th June. Consumer plans only. Offer available from EE retail stores, online and telesales. You'll need to buy a data add-on for any data over the plan's data allowance. If you don't want to continue with the plan, you'll need to tell us within 30 days and return the device : if you bought in store , return the device for free to that store, if you bought online or over the phone, you have to return by post (and will have to pay the cost of posting). If you do not cancel within 30 days you will need to continue with your plan for the remainder of the 24 month minimum term. There are no upfront costs for the trial. Devices must be returned in "as new", working condition. Other terms apply.

4GEE Mobile Broadband Trial

This offer is applicable to current 24 month 4GEE mobile broadband device plans on EE. It excluded tablets. Offer begins 28 February 2013 and ends 30 June 2013 (inclusive). Consumer plans only (including small business customers who sign up to consumer plans). Offer available in our direct channels only including EE retail stores, online and telesales. You will receive one calendar month of free data in accordance with the data package you choose. If you exceed your data allowance during the first month, you won't be able to use the internet unless you buy a data add-on. If you don't want to continue with the plan at any point during the trial, you'll need to contact us within 30 calendar days of the date you acquired the device and let us know. If you acquired the device in one of our retail stores, the trial will start from the date you got the device in store. If you got it online or through telesales, the trial will commence from the date you receive your mobile broadband device.

If you do not contact us within 30 calendar days in accordance with the trial returns policy as set out below you will need to continue with your plan for the remainder of the minimum term.

The one calendar month trial period counts towards your minimum term, so after the trial period you will have approximately 23 calendar months left on your contract. There are no extensions to the trial period so you can't continue to try 4GEE for free for longer than one calendar month. If you want to continue with the plan, you must continue with the plan you selected as part of the trial (or a higher price plan). You cannot move to a lower price plan at the end of the trial. There are no upfront costs and it's free to return the device in store. If you return the device by post, you'll have to pay the costs of posting (packaging provided).

4GEE Mobile Broadband Trial Returns Policy

This returns policy is in addition to our standard returns policy which you can find at ee.co.uk/terms. The device must be returned to the channel from which you got it. So, if you got the device in a retail store, you'll need to return it to the retail store within 30 days of getting the device and let us know you want to cancel the plan.

If you received the device in the post because you got it online or in telesales, and you don't want to continue with the plan, you'll need to contact us on 0800 079 0563 within 30 calendar days of us

sending the device. We'll then send you a self-addressed post bag for you to return the device to us. You'll have to pay the costs of returning the device by post.

If we haven't received the device within 30 days of you notifying us you don't want to continue with the plan (whether you got it in retail, online or through telesales), we will cancel the contract and charge you for the device.

You'll need your original receipt and the device you're returning must be complete and in "as new" condition. That means you'll have to return the device and any inclusive 'in-box' accessories supplied. You'll also have to return any free or promotional items that you got at the same time as joining or upgrading in "as new" condition too. We'll then cancel your contract and you will not be charged any fees.